

Forgot MyWave login information?

To retrieve your MyWave password, follow the instructions below:

1. Type <http://www.mywaveportal.com> into the address bar on your Web browser.
2. Click the **Forgot your login information?** link located below your login.
 - a. **Did you forget username?**
 1. Enter your email address to retrieve your username.
 2. Click "Get Username"
 - b. **Did you forget your password?**
 1. Enter your MyWave username to retrieve your password
 2. Click "Get NEW Password"
 - c. **Did you forget both your user name and password?**
 1. Enter your email address to retrieve your user name.
 2. click "Get Username"
 3. Retrieve username from your email
 4. Enter your MyWave username to retrieve your password
 5. Click "Get NEW Password"
 6. Retrieve password from your email
3. Please record your access information before closing your email message so you will have it available when you are asked for this information at the login screen, <http://www.mywaveportal.com>. Enter username and password.
4. To access MyWave in the future, use one of the following procedures:
 - a. Change your password to one you will remember more easily;
 - b. Click on the **Check to Save Password** box so your computer remembers your MyWave information the next time you login;
 - c. Record your MyWave access information in a written format for reference later;
 - d. Make MyWave the start page for your Web browser.

Forgot Login Information

MyWave PORTAL

Forgot your Password?
Enter your Username: - OR -

Forgot your Username?
Enter your Email Address:

Get NEW Password Get Username